

# Catering Frequently Asked Questions



**Q: How do you qualify for Lake Winnie's Catering Services?**

A: All catered menus require a minimum of 50 people. Catered picnics require at least 2 weeks notice and planning.

**Q: Do we have to prepay for Catering?**

A: Yes. Payment is due in full for the meal and ride portions of your visit. Payment for your picnic is due at least 2 weeks prior to your visit.

**Q: We have some Seniors 60+ and/or children ages 1-2. Will they get the Child/Senior discounts for their ride portion?**

A: No. Lake Winnie's Catering Department does not offer discounts for those in the Child/Senior age groups. Everyone in a catered group gets Unlimited Rides, as well as their meal.

**Q: What is the Meal Guarantee and how does it work?**

A: We need to know how many people to prepare for. You are required to submit a Meal Guarantee number 10 business days prior to your visit. We prepare enough food for your Meal Guarantee, plus an additional 10% allowance.

**Q: How do we get our tickets?**

A: Payment for your event is due in full 2 weeks prior to your visit. When your payment is made on time, we are happy to mail tickets to the Group Leader. The Group Leader is responsible for timely payment and distributing tickets to the party.

**Q: There are some people who are coming to enjoy the day, but not interested in riding anything. What kind of ticket do they purchase?**

A: Everyone in catered groups gets the same ticket for the same price. Lake Winnepesaukah does not offer non-rider fees, general admission, or gate admission. Every guest is required to purchase an Unlimited Ride Pass in order to enter the Park. NO exceptions.

**Q: How do Catering tickets work?**

A: Catering tickets are divided in 2 sections. The top section will have the Group's name and date of visit, and is redeemed at the Front Gate for entry into the Park. The bottom section is redeemed in the Picnic Grounds during your serving time for your meal.

**Q: When is our serving time?**

A: The Group Leader will select a serving time based on availability. We can take requests, but cannot guarantee a particular serving time. The length of your serving time is based on the number of people in your group. Your menu will be available for the entire length of your serving time. All serving times are in the Eastern Time Zone.

**Q: Can I come back for a second helping?**

A: Yes. We serve 1 meat and 1 side choice to each guest as they go down the Serving Line. Once everyone in the party is served, if there is extra time guests can come back for a second helping or drink refill.

**Q: Can I use my Catering ticket at other food stands in the Park?**

A: No. Catered Meal tickets are only valid during your Serving Time in the Picnic Grounds on the day of your visit. Lake Winnie's concession stands are not able to accept Catered Meal tickets.

**Q: Does Lake Winnie allow beer and wine for Catered Picnics?**

A: NO. Lake Winnepesaukah prides itself on maintaining a wholesome, family environment. NO alcoholic beverages or items are permitted on Park property.

**Q: Can we grill while we're there?**

A: NO. Lake Winnepesaukah does not allow grilling or food preparation of any kind on the property. Grills, Crock Pots, chaffing dishes, warming trays, hot plates, electric cook tops, slow cookers, etc. are not permitted. **Nothing** that produces heat or has an open flame is allowed.

**Q: How do I get a Picnic Pavilion?**

A: As a catered group, Lake Winnie will take care of reserving your picnic space.

**Q: Can we bring a cooler into the Park? Can we bring food from home?**

A: Yes. Coolers are allowed in the Park, but must stay in the Picnic Grounds. If you would like to bring additional sides, drinks, or desserts; we suggest bringing items that will keep well in a cooler. We do not allow outside caterers or commercially prepared food. Meaning, no McDonald's, Taco Bell, KFC, Pizza Hut, etc. is allowed.

**Q: How long will we be able to use the Picnic Pavilion?**

A: Your picnic space will be yours to use for the entire length of your visit.

**Q: It's time to head home. Will you make an announcement to let our group know?**

A: It is up to the Group Leader to make a departure plan. We suggest having a group meeting place within the Park and telling everyone what time they should gather. Please remember that Lake Winnepesaukah is in the Eastern Time Zone.

**Pick the day, pick the menu, and relax. Our catering staff will do the rest!**

**Our policy, WE DO THE WORK — YOU HAVE THE FUN.**

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